**Waqar Zaman**

QA/Software/Manual/Automation Test Engineer/Analyst

**Career Objective**:

* Quality Assurance Analyst & Manual Tester with experience on performing Manual, Automation, UAT & Mobile Testing using leading tools & techniques. I’m currently seeking an opportunity to best utilize my years of hands-on & professional experience in Software Testing/QA industry.

**Computer & Technical Skills**:

**QA/Software Testing Tool**: HP Quality Center/ALM, JIRA, VSTS, HP QTP/UFT, Test Rail, TFS, Postman

**Language & OS**: Windows 7, Windows 8, Windows 10, macOS, VBScript, HTML, SQL, Java, J2EE, C, PHP, ASP.NET, .NET, CSS, JavaScript, Ruby

**Cross Browser Testing**: Internet Explorer, Firefox, Safari, Opera, Google Chrome, BrowserStack

**Database & Network**: Oracle, SQL, MS SQL Server, TCP/IP, HTTP, FTP, Telnet, SMTP, SNMP

**Microsoft & Misc. Tools**: MS Office, MS SharePoint, MS Visio, MS Projects, MS Outlook, Skype, SnagIt, XenDesktop, XenApp, Bitbucket

**Education**:

* Bachelor of Commerce, University Of The Punjab

**Summary of Qualifications**:

* More than 6 years of SQA experience performing Manual, Mobile & Automated Testing
* Expertise with various testing types - System, Integration, Smoke, E2E, Regression and UAT Testing
* Manual and automated testing skill for web-based, mobile and backend applications
* Competent in enhancing & maintaining Test Frameworks against web application using VBScript
* Working experience with various SDLC phases & methodologies- Waterfall, Agile/Scrum, XP, Kanban
* Advance skills using HP Quality Center (QC)/ALM &Test Rail creating Manual Test Cases
* Thorough understanding and committed to project deadlines to ensure completion of QA deliverables
* Hands-on experience of Automation Testing using HP QTP/UFT and VBScript
* Ability to troubleshoot & triage issues with proper steps, output, screen & best practices
* Highly skilled in designing Test Plan, Test Cases, Defect report from HPALM/QC and MS SharePoint
* Well versed with Database Testing using Structured Query Language (SQL) against Oracle & DB2
* Competent performing Mobile Testing on Android, iOS, iPhone, BREW, CDMA, GSM, LTE 3G, 4G
* Productive in working alone and within onsite and offshore dynamic team environment
* Proficient in creating Test Cases & Test Scripts and increasing Automation coverage web and mobile AUT
* Excellent communication skills with the ability to present & convey report to teams & managements
* Strong analytical & critical-thinking skills and the ability to focus on details as well as the big picture
* Team player and adapt to rapidly changing environment & carry on tasks with minimal supervision

**Professional Experience**:

**Exelon, NJ March 2019 - Current**

**Quality Assurance Specialist**

**Job Duties**:

* Studied product artifacts and specs to create Test Cases for Web and Mobile apps & Accessibility Testing
* Attended in Requirement Grooming Sessions to assess requirements for test design
* Documented defects in VSTS and evaluated priority of defect based on impact levels
* Attend the defect triage meeting on daily basis and evaluated priority of defect based on impact levels
* Used various modules of VSTS to gather & write requirements, and design & execute Test Cases
* Created and executed Test Cases for DST, Project Tracker and Community Solar Portal using VSTS
* Generated test execution reports and defects status for Management and QA Lead from VSTS
* Developed Mobile Test Cases for DST apps to perform Regression and Usability Testing
* Created detailed Test Case for QA and UAT env by studying user stories and acceptance criteria
* Attended in Community Solar Portal release/sprint planning activities and Daily Morning call as QA PoC
* Performed Accessibility Testing using JAWS NVDA for Web browser and voice over for Apple and Talkback
* Prepared reports and analyses on Test Results from various modules of VSTS
* Managed Mobile and functional DST test cases and test data for Community solar Regression Suite
* Performed Mobile testing on various handheld devices and tables - iPhone, iPod, iPad, Android, Fire
* Worked closely with DST Team in grooming user stories to develop acceptance criteria for Test Cases
* Defined and tracked quality assurance metrics such as defect densities and open defect counts in Excel
* Created and maintained RTM for proper mapping and coverage of Test Cases to User stories

**Sisters of Mercy, MO August 2016 - February 2019**

**Quality Assurance Analyst**

**Job Duties**:

* Reviewed project documents and specs to create Test Cases & Test Scripts for Web and Mobile apps
* Participated in requirement & design review sessions to evaluate requirements from a test standpoint
* Documented defects in HP ALM/QC and Jira and evaluated priority of defect based on impact levels
* Participated in release/sprint planning activities and Daily Stand-up Meetings as QA PoC
* Utilized various modules of HP ALM to gather & write requirements, and design & execute Test Cases
* Designed and executed Test Cases for My Mercy and Mercy QuickPay using HP ALM/QC
* Helped QA Manager setting up Test Beds for Mercy QuickPay prior to Automation
* Maintained functional test cases and test data for Mercy QuickPay Regression Suite
* Actively participatory in grooming user stories to develop acceptance criteria for Manual Test Cases
* Defined and tracked quality assurance metrics such as defect densities and open defect counts in Excel
* Created Mobile Test Cases to perform Smoke, Regression and Usability Testing for MyMercy apps
* Enhanced Automation Framework, reusable Test Data using HP UFT/QTP with offshore team
* Performed Mobile testing on various handheld devices and tables - iPhone, iPod, iPad, Android, Fire
* Reviewed test automation coverage with Development team to assure proper regression coverage

**WellCare, FL March 2014 - July 2016**

**Functional Test Analyst**

**Job Duties**:

* Attended review & technical meetings throughout SDLC in Agile/Scrum dynamic environment
* Participated in project-wide reviews of requirements, system architecture & detailed design documents
* Used HP QC/ALM to effectively log & communicate Defects with details to Developers
* Performed SIT and Regression Testing against OHANA FAP (Find a Provider) portal
* Performed Regression, and E2E Testing based on Use Case & User Stories of OHANA Web Portal
* Created and maintained all QA documentations including Test Cases and Test Results in MS SharePoint
* Designed tests for Data Warehouse/ETL source of data extraction and business transformation logic
* Provided hands-on assistance to identify and resolve issues from SIT Testing of OHANA Health Plan
* Coordinated with onsite and offshore team members to manage and contribute to daily team workload
* Served as PoC for HP ALM/QC troubleshooter and solving escalated technical issues
* Executing Test Scripts to validate workflow scenarios of Enrollment form functionality and usability
* Developed Manual Test Cases and Automated Test Scripts for OHANA Health Plan
* Wrote and executed SQL queries to validate ECHP Online Member Eligibility Verification Portal
* Provided status updates based on Regression run and End-to-End Testing of OHANA Web Portal
* Used HP QC/ALM for designing & executing Test Cases, and logging and tracking Defects

**WebNIT24, BD May 2012 - January 2014**

**Manual Tester**

**Job Duties**:

* Analyzed functional specs for various web and mobile projects to perform Manual & Mobile Testing
* Performed Manual & Cross-browser Testing on functional and non-functional web reqs in TestRail
* Performed functional, regression and usability testing on mobile apps and web user portals
* Coordinated with offshore & UAT teams and communicating test coverage via WebEx and Slack
* Increased test coverage by adding new features to existing test repository
* Worked with QA, PM, and SMEs for developing effective Regression Suite for testing cycles
* Created & executed HP QTP/UFT Test Scripts for various front-end and E2E scenarios
* Developed SQL queries for data validation of Online Check out against Database
* Reported test execution status to management by analyzing data from HP QC/ALM & Zephyr
* Wrote & executed complex SQL queries against RDBMS - Oracle for e-commerce and healthcare projects
* Performed Functional, Regression, SIT and UAT Testing after builds and deploys
* Wrote and maintained Test Plans and Test Cases using HP QC/ALM for Web and Mobile apps
* Executed Test Cases and Test Scripts based of schedule stated in Test Plan and Project Plan
* Enhanced automated Regressions Suites and scheduled for nightly runs
* Performed Manual Testing by running test cases & provided feedback to the development team
* Performed User Acceptance Testing (UAT) with Subject Matter Experts (SME) and Beta users